Blood Clot Disorders

Social Insights:

Healthcare +

Patients

Understanding industry trends and the voice of the patients & HCPs



Inside this report

To identify insights

Regarding the existing digital & social landscape in this market and industry. To discover top channels and main conversation drivers.

To understand competitors

Analyze the competitors' digital & social presence, strategies, techniques and gaps in this market. Competitor Benchmark & Insights.

To identify target groups and audiences

Audiences that can potentially consume or prescribe Trombate III. Identify HCPs/KOLs/ Advocacy/ Organizations that are actively using social media platforms. To understand these target groups' behaviour, motivation, and needs throughout their digital journey.

Strategic insights & recommendations

Based on market insights, this report provides a series of strategic recommendations to better align the future of the brand's digital & social strategy with this market's needs.



This social listening report contains intelligence gathered from social networks. In this report, you will learn what target audiences are discussing around this topic, as well as additional competitor and market insights.

The report also aims to provide insights to identify customer segments, understand their behaviour, and engage with them more effectively through a digital & social strategy.

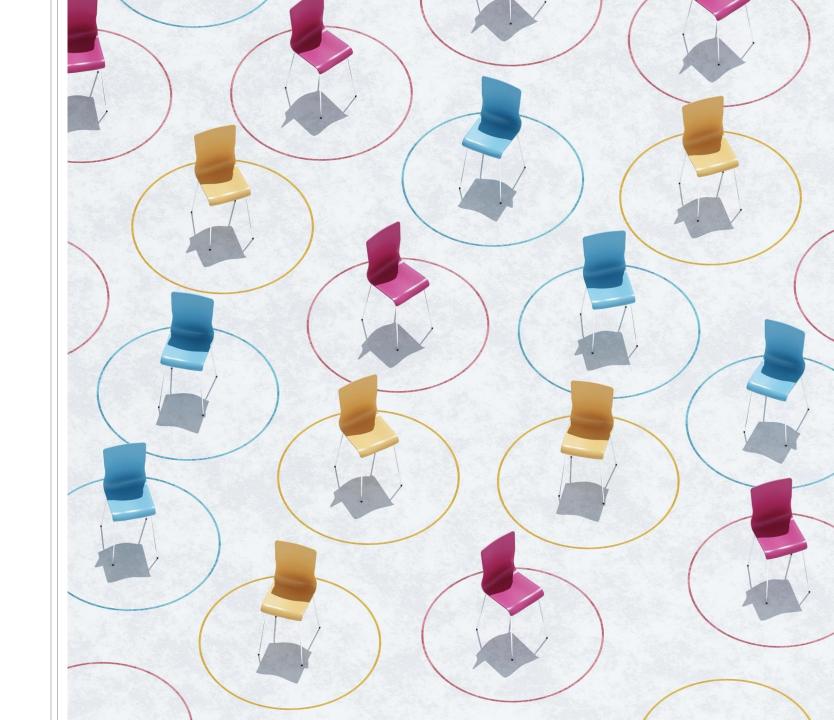
The featured brands and the listed competitors were chosen based on an **analysis of revenue**, **overall market share**, **the online share of voice and industry trends**.

Timeframe Analyzed: January 1, 2021, to September 30, 2022

Country: **US/EN**

Channels Analysed: Twitter, Blogs, Forums, Reddit, Reviews, News, YouTube, Facebook (public page), Instagram (hashtags research).

Industry Overview



INSIGHTS

Antithrombin resources online that drive share-of-voice

TOP RESOURCES TO SHARE-OF-VOICE

Top Trending Topics: "Blood clotting" & "Surgical Procedures" - Antithrombin is used in surgical procedures to prevent blood clotting.

To G M A til

Oct 2021

Top News Stories:

Global Antithrombin Market - Trends, Analysis and Forecast till 2030.

DEEPDIVE

Twitter social media channel leading the conversations regarding antithrombin.

	IMPACT ①	TWITTER ⑦	DEMOGRAPHICS ①
TWEETER			
TWEETER	AVERAGE ▼	FOLLOWERS	ACCOUNT TYPE
@ASH_hematology	48.4	53 868	Individual
@JAMASurgery	46.5	45 378	Organisational
@StopTheClot	44.1	5 839	Individual
* @BloodAdvances	42.8	29 045	Organisational
@benni1028	39.8	732	Individual
@pjlynch	37.9	3 205	Individual
@elliotthaut	34.7	11 987	Organisational
@jporter228	32.5	28	Individual
@DocsDel	29.7	21	Organisational
	24.5	5 578	Individual

→ ASH_hematology (ASH) @ASH_hematology
 ○

#ASH21 Late-Breaking Abstract Press Release: ★ Fitusiran, an Investigational siRNA Therapeutic Targeting Antithrombin for the Treatment of #Hemophilia: https://t.co/sVMI7t1DtA https://t.co/RTos3SCeGA

3300 TOTAL POSTS

Jan 2021

News 69%

Apr 2021

Twitter 11%

Jul 2021

Blogs 12%

Jan 2022

Forums 6%

Jul 2022

Apr 2022

Tumblr 2%

Oct 2022

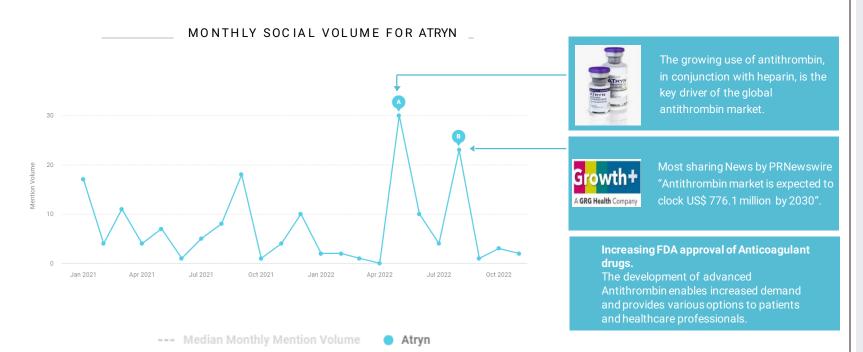
JAMASurgery (JAMA Surgery) @JAMASurgery

Prospective study of Level 1 adult trauma patients found that antithrombin activity was an independent predictor of venous thromboembolism and dose-dependently influences enoxaparin responsiveness. https://t.co/TuGpqo5oth

MARKET OVERVIEW

ANTITHROMBIN DRUG, ATRYN®, APPROVED BY FDA.

ATryn[®], an anticoagulant, is the first ever biologic product produced by a genetically engineered (GE) animal – a goat. It is for patients with a rare disease known as antithrombin (AT) deficiency.



DEEPDIVE

'Competitive Landscape'

Some of the prominent market players operating in the global antithrombin market are:

Gilead Sciences Inc
Strategic Developments
Bristol-Myers Squibb Company
Novartis International AG
Merck & Co
Shire Plc
Kedrion S.p.A
Scripps Laboratories Inc
Lee BioSolutions, Inc
Grifols S.A
SCL Behring

Published an article by Growth Plus that is shared in News online such as prnewswire.com.



ATRYN (antithrombin recombinant) injection, powder, lyophilized, for solution [rEVO Biologics, Inc.] - dataemia.com/?p=590317

2:11 PM · Sep 11, 2021 · MasMaz



Content video talking about Hereditary AT Deficiency as a blood-clotting condition.



February 28 World Rare Diseases Day celebration

Project

Rare Disease Awareness Project by Oregon State University. Researching ways to support to people with rare disorders to reduce the stigma of feeling alone, runs an outreach campaign on Rare Disease Day.



HIGHLIGHTS:

.HOW TO HELP RAISE AWARENESS:

Take a selfie with a sign saying "I'm rare because..." and share on socialUn acceso homogéneo a las diferentes opciones terapéuticas para la PTI Hashtags: #ShareYourRare #RareDiseaseDay

Impact: A Positive Sentiment

Demand

Rare Disease Week on Capitol Hill, organized by the the EveryLife Foundation for Rare Diseases brings together advocates to promote education about federal legislative issues that affect people with rare diseases and their caregivers, as well as public strategies to advocate for further change.



HIGHLIGHTS:

- •An easy way to spread disease awareness and make an impact is through sharing messages on social media!
- •The purpose of Rare Disease Day® is to harness the creative energy of the millions of people around the world with rare diseases and the millions who care about them to raise awareness and generate action.
- •Impact: A Positive Sentiment Link

Initiative

The US Food and Drug Administration (FDA) announced a series of efforts and a day-long conference centered on addressing the unmet needs of patients with rare diseases. FDA leaders announced the initiatives in recognition of Rare Disease Day.

FDA on Rare Disease Day: New initiatives and an upcoming conference

HIGHLIGHTS:

- •FDA will be holding a rare disease-focused virtual public meeting. At the meeting, FDA plans "to highlight strategies to support rare disease product development," according to the announcement, by sharing examples of past rare disease product development programs
- •.Impact: how patient engagement can inform the product development path.

Link

Link

October, 13 World Thrombosis Day celebration

Project

The WTD campaign has organized and unified more than 3,000 medical and health organizations from every continent to support this cause of spreading global awareness of this silent killer. It is centered on World Thrombosis Day, Oct.13, but comprises education and awareness activities throughout the year.



HIGHLIGHTS:

 campaign that focuses attention on the underappreciated condition of thrombosis or blood clots.

Link

Demand

World Thrombosis Day Campaign Unites Thousands of Global Partners to Shine a Spotlight on Blood Clots as an Urgent Health Problem.



HIGHLIGHTS:

•To support World Thrombosis Day, this year Arjo is offering a virtual pack, which includes ISTH-approved educational materials, as well as Arjo VTE Prevention materials.

Link

Initiative

Cardinalhealth is a community that customized education on VTE prevention.

Developing VTE Prophylaxis Consensus.

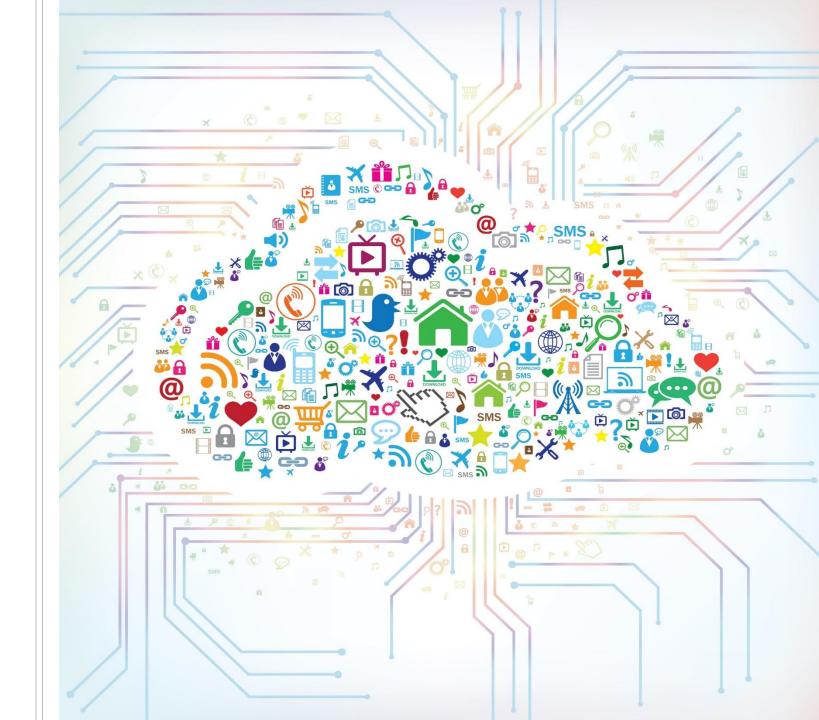


HIGHLIGHTS:

- •Celebrate World Thrombosis Day this October by raising awareness for venous thromboembolism (VTE) prevention and protocol.
- •FRCS discusses the problem of healthcareassociated venous thromboembolism (VTE), the need for a global consensus around VTE protocol in orthopaedics, and the process of global consensus, followed by a question-and-answer session.

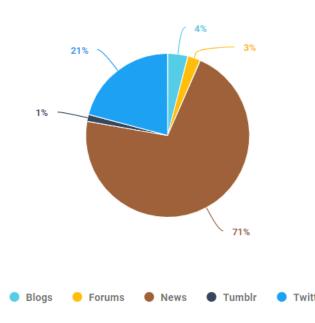
Link

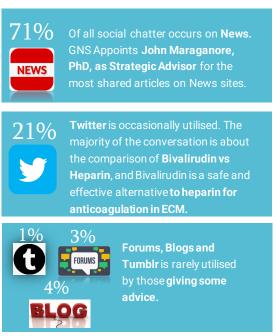
Competitor
Benchmark &
Brand
Analyse



CONVERSATION VOLUME BY SOCIAL CHANNEL

1530 relevant Bivalirudin conversations occurred across all social channels during the evaluation period from January 1, 2021, to September 30, 2022. Most discussion topics are regarding **Dr John Maraganore**, who invented and led the discovery and development of ANGIOMAX® (bivalirudin) for injection, a **comparison of Bivalirudin vs Heparin** and discusses anticoagulation options.





DEEPDIVE

'Social Media Landscape'

- ➤ The most engaging retweet we found in The Society of Critical Care Medicine @SCCM tweeted, "education in mortality in adults who received bivalirudin compared to heparin" and "for Maintenance Systemic Anticoagulation During Adult and Pediatric".
- News sites majority of conversations are about DR. John Maraganore, a biopharma industry leader developing Bivalirudin for injection.





Social channels

Three most popular posts where BIVALIRUDIN is mentioned around the United States.

Driving conversations from news online about Bivalirudin regarding Heparin versus Bivalirudin-based and anticoagulation after primary PCI.

1 Podcast

2 Twitter

3 Tumblr

Link



iCritical Care Podcast. This podcast will be a comparative analysis of conventional heparin-versus bivalirudin-based systemic anticoagulation in adult and pediatric patients.

<u>Link</u>



Replying to @FOAMecmo @ELSOOrg and 3 others

Bivalirudin is our first choice for all ECMO at @MayoAnesthesia unless there are strong convincing reasons not to use it, mainly: non-pulsatile LV, turn down assessments (we usually still keep it running and just bolus heparin) or inability to accurately measure APTT (eg lupus).

6:51 PM · Aug 30, 2022 · Twitter for iPhone

@MD_Doc_USA is a diagnosis & management of complex medical problems and this tweet concerns Bivalirudin as the first choice for all ECMO at @MayoAnesthesia.

Link

Anticoagulation After Primary PCI: The Land of Promises and Uncertainty

Anticoagulation After Primary PCI: The Land of Promises and Uncertainty

"We are too weak to discover the truth by reason alone."—Saint Augustine I

Patients with ST-segment elevation myocardial infarction (STEMI) undergoing primary percutaneous coronary intervention (PCI) require an intense antithrombotic therapy to facilitate myocardial reperfusion and mitigate the risk of stent-related and spontaneous recurrent coronary events. 2 Parental...

Cath-lab	Cardiac Care Unit / Cardiology Ward	(Up to 1 year)	Long-term (Beyond 1 year)
DAPT	DAPT	DAPT/SAPT	SAPT
Full procedural anticoagulation (UFH, enoxaparin, bivalirudin)	Enoxaparin 40 mg SC od [ATOLL] Bivalirudin 1.75 mg/kg/h IV [MATRIX]	Rivaroxaban 2.5 mg oral BID [ATLAS ACS 2, GEMINI ACS 1]	Rivaroxaban 2.5 mg oral BID [COMPASS]

Show a graph about the **Antithrombotic strategy after primary PCI.** Patients with ST-segment elevation myocardial infarction (STEMI).

Topics that are driving conversations on Social Media

Morgan Wolfe, 40, from Aurora, received the one-dose shot on April 1. Soon after, she began experiencing a headache, dizziness and changes to her vision. At the time, the Centers for Disease Control and Prevention (CDC) had advised that patients experienced clots after getting the J&J shot not be given a popular blood thinning medication called heparin.

Instead doctors tried an alternative known as bivalirudin

Not only did it help break up Wolfe's blood clots but she was able to leave the hospital and go home just six days later.



Link

Source: HMP Global Learning Network

Doctors tried an alternative known as bivalirudin instead of Heparin as patients experienced clots after getting the J&J and headache, dizziness and changes to vision side effects.



Symptoms

Link

Source: Frontiers' website.

Recent clinical trials have shown that while bivalirudin exhibits similar efficacy to heparin, it offers several advantages over heparin, such as a better safety profile. Bivalirudin appeared to be related to a higher risk of stent thrombosis when compared to heparin.

Evaluation of Bivalirudin-Associated Major Adverse Cardiac and Hemorrhagic Events in Acute Coronary Syndrome Patients on Chronic Dialysis Following Percutaneous Coronary Intervention

Prescription

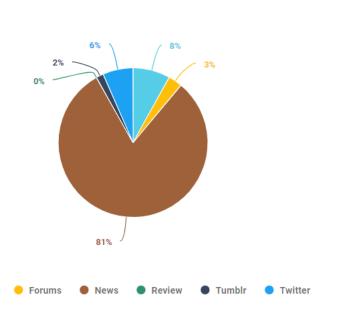
link

Source: HMP Global Learning Network

They are the force behind Healthcare Made Practical—a multichannel leader in healthcare events and education has an article published about a study to explore the safety and efficacy of the anticoagulant Bivalirudin in treating patients on dialysis who underwent PCI.

CONVERSATION VOLUME BY SOCIAL CHANNEL

2415 relevant FFP conversations occurred across all social channels during the evaluation period from January 1, 2021, to September 30, 2022. Most discussion topics are regarding **receiving FFP**, a survey reported and packed red blood cells.





Of all social chatter occurs on News. Articles published such as Market Research recently published a report, "Blood Collection Market".



Twitter and Blogs are occasionally utilised. Most of the conversation is about "Fresh frozen plasma transfusion in acute variceal haemorrhage: Results from a multicentre cohort study".



Forums, Blogs and Tumblr is rarely utilised by those giving some information about What is, use, FFP vs Platelets.

DEEPDIVE

'Social Media Landscape'

Celebrities on Twitter: twin brothers and NFL standouts Jason & Devin McCourty. The McCourtys have had distinguished careers in the National Football League, and a Twitter account focused on a campaign to promote awareness and fundraising for children with sickle cell disease. Non-profit blood centers in the U.S. mention @McCourtyTwins for supporting blood donation.

<...200 presenting donors, 173 units of red blood collected, 56 Fresh Frozen Plasma manufactured, 223 lives saved!...>



A special message of thanks from @McCourtyTwins to everyone who rallied to donate blood and give the gift of life at the @TackleSC at @RWJUH with @newjerseyblood!



@solomonmissouri Surgery. But liver bleeds like hell. So get your neighborhood surgeon an Interventional Radiologist on board, Get a bunch of blood and fresh frozen plasma and platelets ready and pray

y julian_roessler (Julian Rössler, MD) @julian_roessler

1 Se

Top reasons the give fresh frozen plasma #FFP in acute bleeding ♠ A thread 凝 on coagulation management 1/x

Social channels

Three most popular posts where FFP is mentioned around the United States.

Driving conversations from news online about comparing FFP vs Prothrombin complex Thrombotic Thrombocytopenic Purpura Market Insights and explanation about Blood products.



Twitter

This systematic review found no favourite between the use of fresh frozen plasma vs prothrombin complex concentrate in the preprocedural management of patients w/ coagulopathy of #liver disease. #RCTs are needed! onlinelibrary.wilev.com/doi/10.1002/rt... @CukerMd @crowthrm @PishkoMD #LiverTwitter

@RPTHjournal Research and Practice in Thrombosis and Haemostasis with 10.3K followers tweet regarding comparing the efficacy and safety of fresh frozen plasma (FFP) with prothrombin complex concentrate (PCC) in the preprocedural management of patients with coagulopathy of liver disease.

News

Study Period: 2018-30 Report Features 10 Years **Epidemiology Segmentation Pipeline Therapies Key Companies** TAK-755 (BAX930 **Total Diagnosed Prevalent Cases** Takeda

/SHP655)

Narsoplimab

(OMS721)

OMEROS

Link Thrombotic Thrombocytopenic Purpura Market Insights

- Type Specific Prevalent Cases cTTP Age-Specific Diagnosed Prevalent Cases
- aTTP Age-Specific Diagnosed Prevalent Cases aTTP Gender-Specific Diagnosed Prevalent Cases

cTTP Gender-Specific Diagnosed Prevalent Cases

Source: Thrombotic Thrombocytopenic Purpura- Market Insights, Epidemiology and Market Forecast- 2030

Key players such as Takeda, Omeros Corporation and others are developing therapies to enhance treatment modalities in the Thrombotic Thrombocytopenic Purpura market.

In this article. **Takeda** is mentioned in this article about developing some drugs that use a large volume of fresh frozen plasma. Now more at Taketa website: Link

YouTube

@ICUAdvantage YouTube with 471 subscribers, video from 1 year ago with 87K views. A series of videos talks about blood and bleeding in critical care: they kick things off by discussing the different types of blood products that are commonly used. Explain how they relate to whole blood, how they are derived, and some common use cases and expectations for each.

Topics that are driving conversations on Social Media



Blood Transfusion Recovery

After the procedure, patients may experience some soreness near the puncture site, but this side effect



Source: Unitek College

Step-by-Step Guide to Blood Transfusions article to learn the procedures, steps, risks, and requirements for performing a blood transfusion. Patients may experience some soreness near the puncture site, but this side effect should dissipate quickly. In addition, the patient's doctor might request a check-up after the transfusion.

Prognostic Value of Antithrombin Levels in COVID-19 Patients and Impact of Fresh Frozen Plasma Treatment: A Retrospective Study

Treatments

Source: NIH National Center for Biotechnology Information.

Study regarding assessed the prognostic values of antithrombin (AT) activity levels and the impact of fresh frozen plasma (FFP) treatment on outcome.

Fresh frozen plasma: the most commonly prescribed hemostatic agent

Prescription

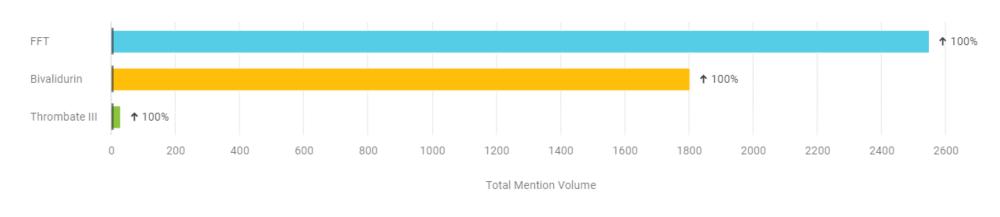
Link

Source: PubMed

Although fresh frozen plasma (FFP) is one of the most commonly prescribed therapies in clinical practice today, there is little medical evidence supporting its use. Recent guidelines have called for limiting FFP transfusions.

This chart shows the volume from January 1, 2021, to September 30, 2022, regarding Thrombate III vs competitors' mentions in the US market.

- Fresh Frozen Plasma, Bivalirudin, and Thrombate III have the highest conversation volume on News sites, followed by the Twitter platform. More conversations were found about FFP, followed by Bivalirudin. Conversations about Thrombate III are rare, indicating low brand awareness.
- The most discussion comes from HCPs, local health authorities, and news media sharing information and safety precautions.



2.4K Mentions

1.5K Mentions

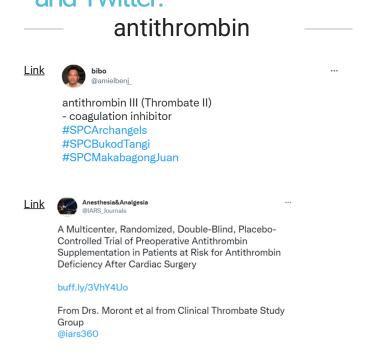
24 Mentions

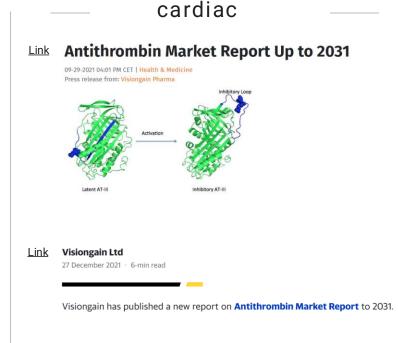
This table shows the keywords most used by Thrombate III in the digital content analysed from January 1, 2021, to September 30, 2022.

KEYWORDS	VOLUME	СРС
antithrombin	2.4K	\$0
cardiac	450.0K	\$1.49
deficiency	74.0K	\$0.16

SPOTLIGHT

Most popular posts use the top keywords and mention Thrombate III. Sources: News, Blogs, Tumblr and Twitter.





deficiency Mediastinal Bleeding





A Multicenter, Randomized, Double-Blind, Placebo-Controlled Trial of Preoperative Antithrombin Supplementation in Patients at Risk for Antithrombin Deficiency After Cardiac Surgery

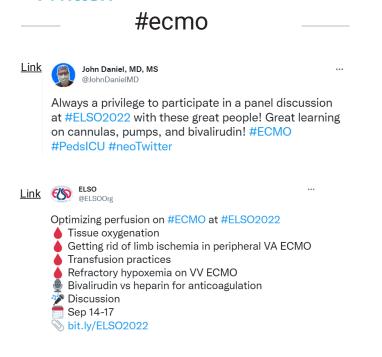
buff.ly/3VhY4Uo

From Drs. Moront et al from Clinical Thrombate Study Group @iars360 This table shows the Hashtags most used by Bivalirudin in the digital content analysed from January 1, 2021, to September 30, 2022.

HASHTAGS	VOLUME	СРС
#ecmo	110.0K	\$2.78
#Bivalirudin	6.6K	\$0
#anticoagulation	5.4K	\$1.88

SPOTLIGHT

Most popular posts use the top hashtags and mention Bivalirudin. Sources: News, Blogs, Tumblr and Twitter.





#anticuagulation



New Podcast! "Pediheart Podcast #179: Bivalirudin Use For Pediatric Ventricular Assist Devices" on @Spreaker #anticoagulation #bivalirudin #cardioed #cardiologia #cardiologie #cardiology #cardiotwitter #criticalcare #heartfailure #heparin #science



Dr. Swati Chandhoke (future #PedsICU fellow @childrensatl @EmoryUniversity) on use of Bivalirudin for #anticoagulation in pediatric #ECMO

#CoagulationCascade

This table shows the Hashtags most used by Fresh Frozen Plasma in the digital content analysed from January 1, 2021, to September 30, 2022.

HASHTAGS	VOLUME	СРС
#MedEd	2.9K	\$26.88
#plasma	165K	\$1.98
#FFP	9.9K	\$0

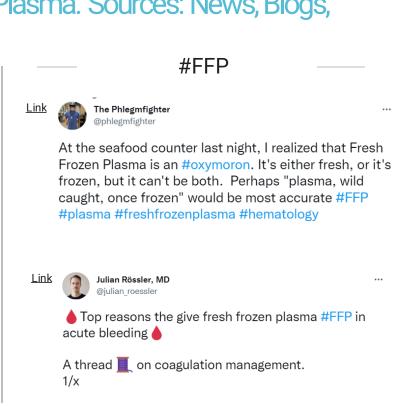
SPOTLIGHT

Most popular posts use the top hashtags and mention Fresh Frozen Plasma. Sources: News, Blogs, Tumblr and Twitter.

#MedFd Interesting retrospective study from @PittCCM looking at bival vs UFH for VA ECMO anticoagulation in @asaioiournal Bival associated with: time to thrombosis major bleeding events total red blood cell and fresh frozen plasma administration #MedEd #MedTwitter Joseph Shatzel "Routine correction of hemostasis laboratory values (in cirrhosis), for example by fresh frozen plasma or platelet concentrates, with the aim to avoid spontaneous or procedure-related bleeding is not indicated." #hematology #meded #foamed #cirrhosis

onlinelibrary.wiley.com/doi/10.1111/jt...

#plasma Link Accumen Inc. @AccumenInc During 2017-19, a NCBUS survey revealed the price paid for blood components by hospitals for leukoreduced red blood cell units, leukoreduced apheresis platelet units & for fresh frozen plasma units continued to decrease. hubs.ly/HOVLGnNO #plasma #hospitals asiannews Follow Entegrion, Inc. and Velico Medical Enter Into Intellectual Property Transfer Agreement For Spray Dried Plasma Entegrion, Inc. and Velico Medical Enter Into Intellectual Property Transfer Agreement For Spray Dried Plasma

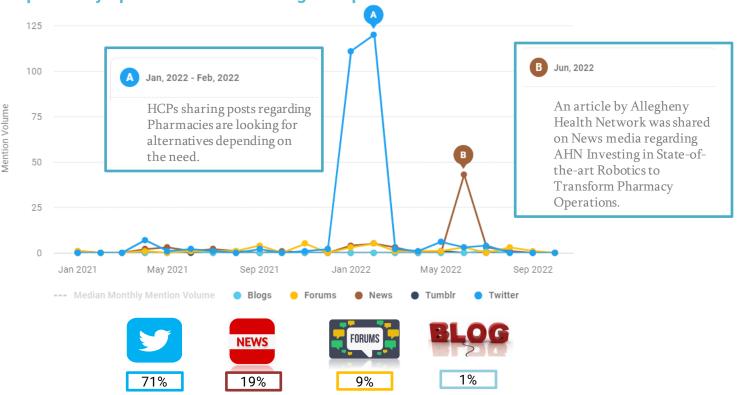




HEPARIN SHORTAGE

CONVERSATION VOLUME BY SOCIAL CHANNEL

368 relevant "Heparin shortage" conversations occurred across all social channels during the evaluation period from January 1, 2021, to September 30, 2022. Most discussion topics include the shortage of heparin flushes, robotics to transform pharmacy operations and switching to heparin from Lovenox.



DEEPDIVE

'Social Media Landscape'

Hospital and Pharmacist staff leading in conversations regarding the Heparin shortage on the Twitter platform.

Main conversations found:



Working in a cardiac unit during a bumex and heparin shortage





Popular posts where Heparin Shortage is mentioned around the US.

Hospitals and Pharmacists are driving conversations from social media about the Heparin shortage.

TWITTER

Denise Lamm, PharmD from @D_Nice_PharmD
Twitter accounts Tweet regarding how she manages
the Heparin Shortage when Heparin patients consult
her.

She tries to switch to Loenox.

This tweet got 4 retweets and 70 likes.



My goal every time I get a new heparin consult or I'm following up on one is to try and get it switched to Lovenox is the patients able. Ain't nobody got time to be checking PTTs every 6 hours with this nursing shortage

6:00 PM · Feb 20, 2022

EM Pharmacist @osfhealthcare | EM PGY-2 @DMC_Receiving | PGY1 @LoyolaHealth

NEWS

Becker's Healthcare equips healthcare leaders with the information and forums they need to learn, exchange ideas and further conversations about the most critical issues in American healthcare.

Mackenzie Bean with @mackenzie_bhr Twitter account. She is the managing Editor for Becker's Hospital Review, covering news on patient safety, clinical quality and infection control.

She published an article on Becker's website regarding the **drugs that are currently in shortage**.

* Source: FDA website - View the full list of drug shortages here.

114 drugs currently in shortage, per FDA

Mackenzie Bean (Twitter) - Tuesday, January 11th, 2022



Link

Nationwide, more than 100 drugs are in short supply, including antibiotics, diuretics, opioids and heart failure medications, FDA data shows.

As of Jan. 11, 114 drugs were in shortage, according to the FDA's database of current and resolved drug shortages, which is updated daily. The current tally is a continuation of shortage levels seen last year. In November 2021, the FDA reported 112 drug shortages.

The most recent drug added to the FDA's shortage list was heparin sodium and sodium chloride 0.9 percent injection, an anticoagulant, on Jan. 7. Dexmedetomidine injection, a sedative used for patients on ventilators, was added Dec. 27, 2021.

FACEBOOK

Karen Chouinard Fernandes is the admin of the Advocacy for Medical Transitions Facebook private group. She posts on a Facebook group regarding The 5 most pressing drug shortages in the US (one of them is Heparin).

Here's what **Dr Fox**, **a pharmacy professor** at the Salt Lake City-based University of Utah who helps run the **American Society of Health-System Pharmacists' drug shortage website**, listed as the top five drug shortages:







Is there a shortage of blood thinners?

Reason for the Shortage:

- Pfizer and Sagent have heparin injections in shortage due to increased demand and manufacturing delays.
- Fresenius Kabi did not provide a reason for the shortage.
- Hikma did not provide a reason for the shortage.
- Meitheal Pharma has heparin injection available.
- Mylan, Sky and Techdow USA have heparin injections available.

<u>Source</u> by **ASHP**: the collective voice of pharmacists who serve as patient care providers in hospitals, health systems, ambulatory clinics, and other healthcare. Read more about the products affected and available <u>Drug Shortage Detail</u>: <u>Heparin Injection</u> (ashp.org)



<<< Voice of consumers >>>

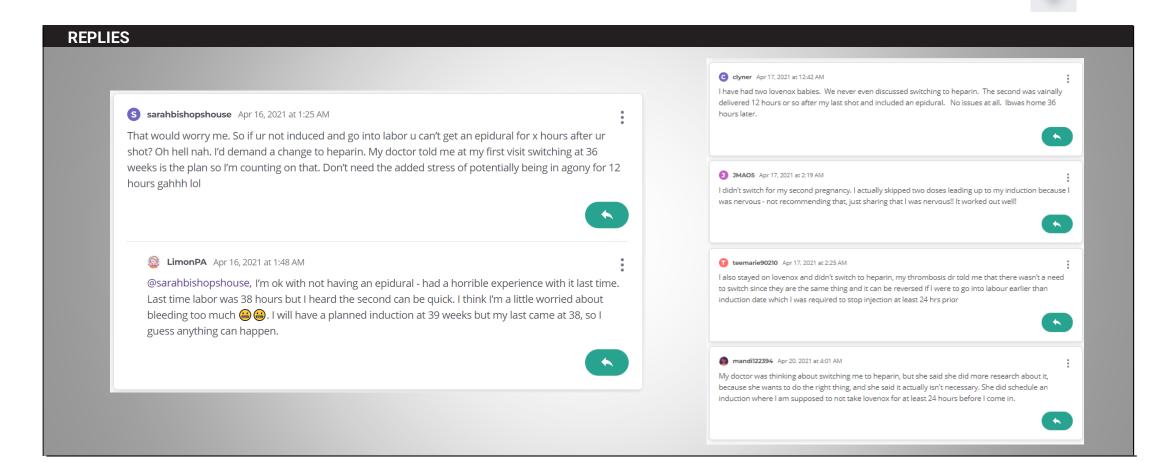
Says Paul Biddinger, MD, director of the Center for Disaster Medicine. "We anticipate that our supply of all heparin-related products will continue to dwindle in the immediate future. Hospital leaders are currently in the process of reviewing all conservation strategies and possible alternative treatments while also working with manufacturing companies to examine the full extent of shipping delays and cancellations. Because this is a global shortage, we are not sure how long it will last, but we are actively doing all we can to address the situation."

Looking at the medication shortage list explains the two-week delay in receiving heparin vials for nocturnal home hemo use. Shipped from a different supplier/manufacturer. Thankfully we had a bit of extra on hand.

<u>Whattoexpect.com</u> forum. Discussion about switching from heparin to Lovenox due to the heparin shortage.

LimonPA Apr 15, 2021 at 10:44 PM

Last pregnancy (just a year ago) I switched to heparin at 36 weeks, this time they have us staying on Lovenox the whole time. Anyone else? It was initially due to the heparin shortage and now they have just decided to stick to this.





Main Communities

- National Blood Clot Alliance
- Thrombophilia Support Group
- Foundation for Women & Girls with Blood Disorders



Social Media channels owner analysis – National Blood Clot Alliance, Thrombosis and Thrombophilia Support Group and Foundation for Women & Girls with Blood Disorders

Facebook is the platform on which all communities have an account. National Blood Clot Alliance has a notable presence online regarding social media channels, with seven active social media accounts. However, their TikTok channel is not a very active account even is no TikTok logo account on their website page.

Foundation for Women & Girls Blood Disorders has accounts in the leading social media channels.

Thrombosis and Thrombophilia Support Group is a private Facebook group.

SOCIAL MEDIA CHANNELS	FACEBOOK	INSTAGRAM	TWITTER	YOUTUBE	LINKEDIN	PINTEREST	ТІКТОК
National Blood Clot Alliance	V	V	V	>	V	V	~
Thrombosis and Thrombophilia Support Group	\	×	×	×	×	×	×
Foundation for Women & Girls with Blood Disorders	/	×	~	\	V	X	×

> The table shows how many have on social media channels and which are these.



Social Media channels owner analysis – National Blood Clot Alliance, Thrombosis and Thrombophilia Support Group and Foundation for Women & Girls with Blood Disorders

Regarding followers, the associations have the most volume on Facebook platforms. National Blood Clot Alliance has the most volume of followers on owned social media channels as the total followers are almost 50K followers.

Foundation for Women & Girls with Blood disorders have a lower follower volume on the LinkedIn platform.

SOCIAL MEDIA CHANNELS	FACEBOOK Followers	TWITTER Followers	YOUTUBE Subscribers	LINKEDIN Followers	INSTAGRAM Followers	PINTEREST Followers	TIKTOK Followers
National Blood Clot Alliance	<mark>38K</mark>	6,654	2.31K	1,491	-	1.2K	13
Thrombosis and Thrombophilia Support Group	1.0K	-	-	-	-	-	-
Foundation for Women & Girls with Blood Disorders	<mark>1.3K</mark>	628	838	195	-	-	-

> The table shows how many followers have on social media channels and which are these.



The three posts with the most engagement generated positive sentiment.

Each posting began with a very different purpose, resulting in conversations that generated positive sentiment across the platforms such as Twitter/Facebook/YouTube. The topics are about November Family Health History day, building community among people who are affected by a blood clot and educational videos that build public awareness.

Family Health History Facebook Live

Facebook Link

FACEBOOK

An educative program on Facebook live to discuss blood clots, driver by Beth Waldron Alliance's communication director and also a blood clot patient and Doctor Stephen, a hematologist and also one of the founders of the National Blood Clot Alliance.

An engagement of 1.2K views, 157 comments and 43 likes.



The most important time of the year for their community

TWITTER

The most important time of the year to connect with the clotting and clotting disorders community. The purpose is to build awareness and building community among people who are affected by blood clots or who are at increased risk.

An engagement of 40 Retweets and 57 likes.



Programs that build public awareness

YOUTUBE

Katie Hoff discusses her blood clot experience. An educational video's mission is through programs that build public awareness, educate patients and healthcare professionals and promote supportive public and private sector policy.

An engagement of 2.7K views, 23 comments and 43

An engagement of 2.7K views, 23 comments and 43 likes.

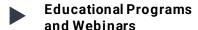


Twitter Link YouTube Link



The three posts with the most engagement generated positive sentiment.

Each posting began with a very different purpose, resulting in conversations that generated positive sentiment across the platforms such as Twitter/Facebook/YouTube. The topics are about Educational Programs and Webinars, Bleeding Disorders and FWGBD webinars.



FACEBOOK

Kimberly Roque is responsible for ensuring excellence in the educational programs and webinars offered by the Foundation for Women & Girls with Blood Disorders. She has recently served as education director for a health services organisation and a philanthropic association.

An engagement of 1 comment and 10 likes.



Foundation for Women & Girls with Blood Disorders

July 12, 2019 · 🚱

We're excited to welcome Kimberly Roque, MPA to our team! Kim has responsibility to ensure excellence in the educational programs and



Short animation video about Bleeding Disorders and Periods

TWITTER

FWGBD shared a video from the @HemeConnect
Twitter account. FWGBD Board member Sarah O'Brien,
MD, MSc, participated in its creation. Haematologists,
gynaecologists and nurses developed the video.
This program is supported through an independent
educational grant from Takeda (Jan 2022).
An engagement of 82K views, 10 Retweets 44 Likes.



Watch the full video here ←ow.ly/h5iC50HXMGR→

#MedEd #hematology #primarycare #hemophilia #obgyn
@sortoutbleeding @azsusumi @Debra PollardRN

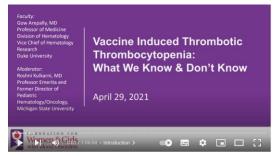
FWGBD Webinar State-of-the-science

Webinar

YOUTUBE

Hosted by the FWGBD, detailed disseminated information on the diagnosis and management of vaccine-induced immune thrombotic thrombocytopenia (VITT) post-vaccination. The Webinar featured a leading expert in the area of heparin-induced thrombocytopenia (HIT) and the most recent information regarding its background, diagnosis, and clinical management.

An engagement of <u>3K views and 48 likes and comments are</u> turned off.



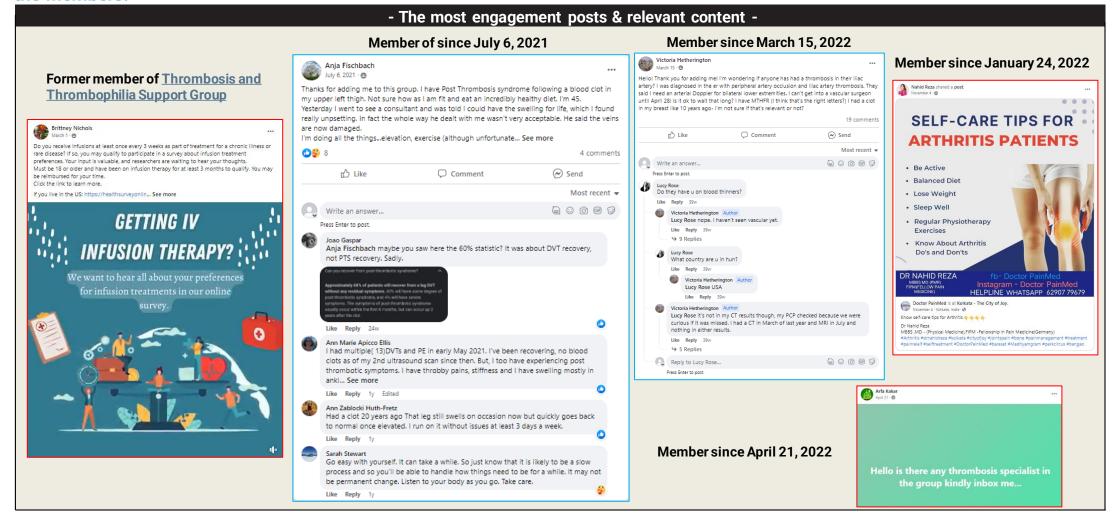
Twitter Link YouTube Link

Facebook Link



Once we analyse this Private Facebook group, we can determine that it is addressed to HCPs and non-professionals, as in the example we show below.

The main purpose of this group is to get answers from the group, where members can ask other members for advice or recommendations, even HCPs promoting their services—the main driving conversations about Thrombosis and Thrombophilia. In terms of sentiment, we can consider that most posts generate a positive sentiment with likes, sharing and "tone-of-voice" from the members.





Relevant Publications

- JAMA Network
- PubMed (nih.gov)



Overview of attention for article published in JAMA Surgery, August 2022

Association of Changes in Antithrombin Activity Over Time With Responsiveness to Enoxaparin Prophylaxis and Risk of Trauma-Related Venous Thromboembolism

Demographic breakdown

Туре	Count
Scientists	8
Members of the public	6
Practitioners (doctors, other healthcare professionals)	2
Science communicators (journalists, bloggers, editors)	1

Relative article published on News

Published: 12 May 2021

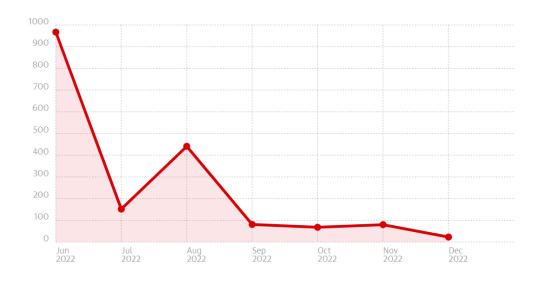
Impact of antithrombin III and enoxaparin dosage adjustment on prophylactic anti-Xa concentrations in trauma patients at high risk for venous thromboembolism: a randomized pilot trial

Supplementation with antithrombin III *ex vivo* optimizes enoxaparin responses in critically injured patients

Metrics



Since 6/1/2022



20 tweets from 17 users, with an upper bound of 74,604 followers.

SPOTLIGHT

HCPs share the article on their Twitter accounts with a positive sentiment.



Robert Campbell

@racampbell04

RT @JCCardenas52: Excited to share our recent publication in JAMA Surgery!

28 Jun 2022



David Faraoni

@faraonidn

RT @JCCardenas52: Excited to share our recent publication in JAMA Surgery!

28 Jun 2022



Jennifer Bailey Lundberg, PhD

@DuctalvsAcinar

RT @JCCardenas52: Excited to share our recent publication in JAMA Surgery!

28 Jun 2022



Kellie Machlus

@theclotthickens

RT @JCCardenas52: Excited to share our recent publication in JAMA Surgery!

28 Jun 2022



Jessica Cardenas

@JCCardenas52

Excited to share our recent publication in JAMA Surgery!

28 Jun 2022



Nelson Royall, MD FACS

@nelsonroyall

RT @JAMASurgery: Prospective study of Level 1 adult trauma patients found that antithrombin activity was an independent predictor of venous...

24 Jun 2022



JAMA Surgery

@JAMASurgery

Prospective study of Level 1 adult trauma patients found that antithrombin activity was an independent predictor of venous thromboembolism and dose-dependently influences enoxaparin responsiveness. https://t.co/rxU2Bn9InQ



Syed Shahrul Naz

@drshahrul80

RT @NoobieMatt: An interesting and important study - sick trauma patients may be both more prone to VTE and relatively resistant to enoxapa...

23 Jun 2022

24 Jun 2022



Overview of attention for article published in PubMed (nih.gov), July 2022

A Multicenter, Randomized, Double-Blind, Placebo-Controlled Trial of Preoperative Antithrombin Supplementation in Patients at Risk for Antithrombin Deficiency After Cardiac Surgery

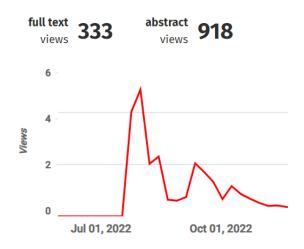
Demographic breakdown

Туре	Count
Members of the public	2
Science communicators (journalists, bloggers, editors)	2
Practitioners (doctors, other healthcare professionals)	1

Relative article published on News

The Rise and Fall of Antithrombin Supplementation in Cardiac Surgery Ranucci, Marco MD, FESC; Baryshnikova, Ekaterina PhD (Biol); Pistuddi, Valeria; Author Information Anesthesia & Analgesia ():ANE.0000000000006314, December 06, 2022. | DOI: CASE REPORTS Non—Antithrombin—Mediated Heparin Resistance During Cardiac Surgery: Two Case Reports Edwards, J. Kirk MD; Sniecinski, Roman M. MD, MSC; Scott, Korrin J. MD Author Information A & A Practice 13(6):p 211-214, September 15, 2019. | DOI: 10.1213/XAA.00000000000001034

Metrics



6 tweets from 5 users, with an upper bound of 17,376 followers and 1 on Facebook public wall post.

SPOTLIGHT

HCPs share the article on their Social Media with a positive sentiment.



Laura Downey

@LADowneyMD

RT @IARS_Journals: A Multicenter, Randomized, Double-Blind, Placebo-Controlled Trial of Preoperative Antithrombin Supplementation in Patien...

21 Oct 2022



CCAS

@redscardiacAries

RT @IARS_Journals: A Multicenter, Randomized, Double-Blind, Placebo-Controlled Trial of Preoperative Antithrombin Supplementation in Patien...

17 Oct 2022



Anesthesia&Analgesia

@IARS_Journals

A Multicenter, Randomized, Double-Blind, Placebo-Controlled Trial of Preoperative Antithrombin Supplementation in Patients at Risk for Antithrombin Deficiency After Cardiac Surgery https://t.co/VnmhXWPEGC From Drs. Moront et al from Clinical Thrombate



Anil Panigrahi

@AnilPar

RT @IARS_Journals: Here's a link to the electronic version: https://t.co/rHELYpOyVe Antithrombin supplementation did not attenuate advers...

26 Sep 2022

17 Oct 2022



Anesthesia & Analgesia, 17 Oct 2022

A Multicenter, Randomized, Double-Blind, Placebo-Controlled Trial of Preoperative Antithrombin Supplementation in Patients



Target Group Audiences

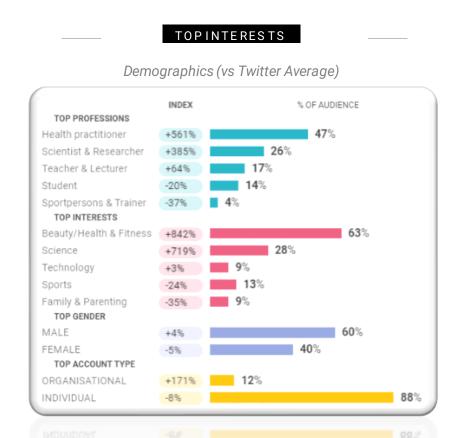
 Consumer/Patients with hereditary antithrombin deficiency - (>35 Y).

Customer/HCP - all age groups (>18 Y):

- Cardiovascular Anesthesiologists
- Anesthesiologists
- Perfusionists,
- Infusion Centers
- Intensivists
- Hospitalists

Professions, Interests, Gender - Cardiovascular Anesthesiologists on Twitter.

The HCP audiences are broken down by demographic classifications - demographic compared to the average person on Twitter.



Top Keyword

Bio Keywords

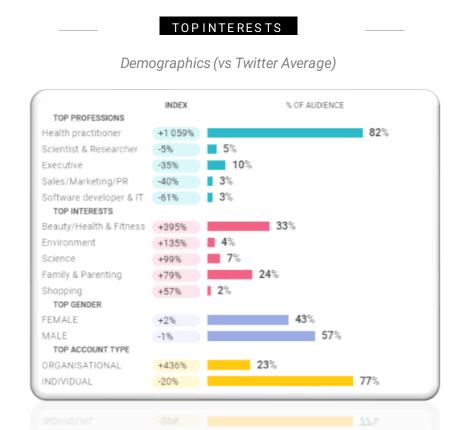
Public Health Heart Institute
Cardiovascular Research
Medical Center
Cardiac Imaging
Cardiovascular Nurse
University Hospital
PhD Student Other Topics Heart Vascular
Nurse Specialist

Cardiovascular Disease

Clinical Research

Professions, Interests, Gender - Anesthesiologists on Twitter.

The HCP audiences are broken down by demographic classifications - demographic compared to the average person on Twitter.



Top Keyword

Bio Keywords

Perioperative Medicine

Services Retired Learning

Safe Twitter Account Center

Focus Nurse Anesthetists

Pretty Patient Safety

Self Private Practice

Live Locum Tenens ASA

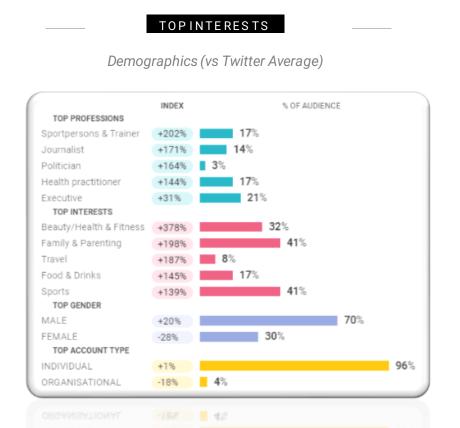
Medical Advice Hoping

Georgia Control Assistants

Other Topics Advocating Solutions

Professions, Interests, Gender - Perfusionists on Twitter.

The HCP audiences are broken down by demographic classifications - demographic compared to the average person on Twitter.



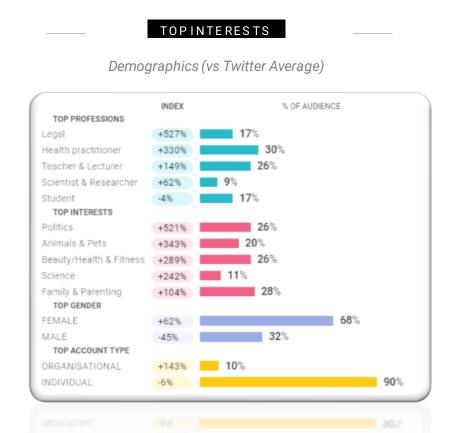
Top Keyword

Bio Keywords

Conservative Posts
Adventure Future Beer
Hospital Enthusiast Ph.D
Green Grad Heart Blood
Medical Center
Musician Coach Father
Football Health Raised Book
Michigan Living
Married Author
Other Topics

Professions, Interests, Gender - Infusion Centers on Twitter.

The HCP audiences are broken down by demographic classifications - demographic compared to the average person on Twitter.

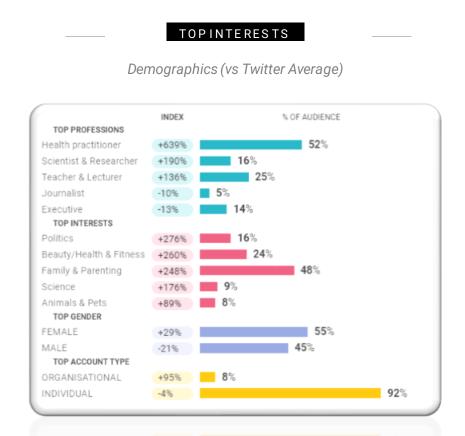


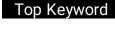
Top Keywords Bio Keywords

Justice Science Artist
Nerd Medical Friends
News Resist Health
Love Ask DMs Follow
Professional Raise
PhD Student Matter
Nursetwitter Business

Professions, Interests, Gender – Intensivists on Twitter.

The HCP audiences are broken down by demographic classifications - demographic compared to the average person on Twitter.





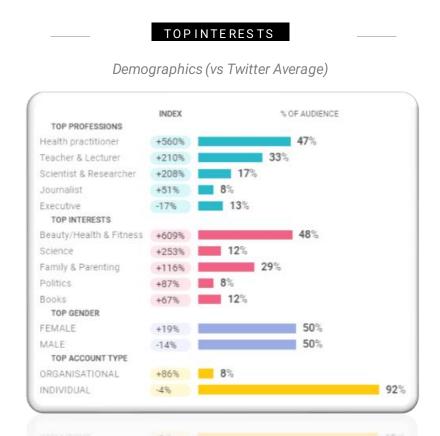
Bio Keywords

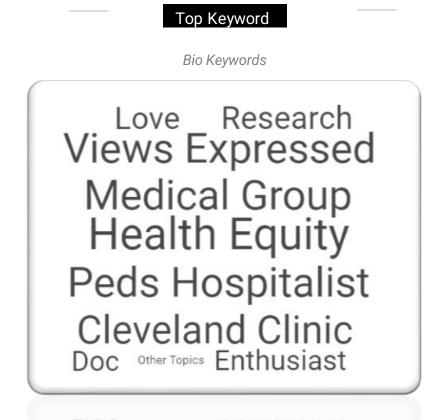
Sleep Medicine

Doc Cat Mom Life
Medical Advice
Health Services
Proud Member Cat
News Living Years

Professions, Interests, Gender – Hospitalists on Twitter.

The HCP audiences are broken down by demographic classifications - demographic compared to the average person on Twitter.





KOLs driving conversations regarding Antithrombin III -Tweets where the relevant topics are mentioned in the US.

POTENTIAL KEY OPINION LEADERS – Individuals & **Organizations**

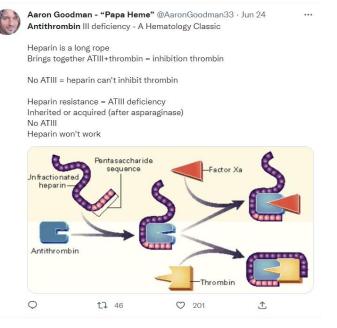


Aaron Goodman - "Papa Heme"

@AaronGoodman33

Hematologist/Bone marrow transplanter at UCSD/educator - loves teaching all of Twitter medicine, husband+father/Guitar & /Nirvana best band ever!/Loves tacos

253 Following **106.4K** Followers





Silvija Gottesman MD

@SGottesmanMD

Assistant Professor #Dermatology & #Pathology North Shore University Hospital @NorthwellHealth| #SoMe Chair @ASDPTweets. Founder @dermpathJC. Tweets≠med advice.

O Long Island, NY O dermpathic.com Joined October 2015

3.199 Following 7.837 Followers



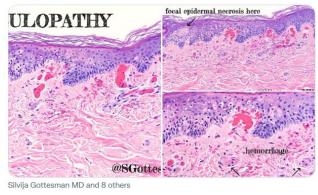
Silvija Gottesman MD @SGottesmanMD · Sep 18, 2020

Livedoid Vasculopathy, or ASK!

Sick patient? DIC, TTP, Cholesterol emboli, P.Fulminans, warfarin/heparin-induced skin necrosis, Sneddon Sy

 Well patient? Type 1 cryoglobulinemia, cryofibrinogenemia, MDS, APA Sy, proteinC/S, antithrombin, F5Leiden mutation

#dermpath #tweetorial



17 46

KOLs driving conversations regarding Antithrombin III -Tweets where the relevant topics are mentioned in the US.

POTENTIAL KEY OPINION LEADERS - Individuals & **Organizations**





Internal Medicine & Clinical Pharmacology

Joined December 2011

37 Following 45.5K Followers



Ed @Rx Ed · Dec 23, 2021 Heparin resistance is a REAL thing!

Causes of heparin resistance:

- Congenital or acquired antithrombin deficiency
- ECMO
- Thrombocytosis
- ↑ heparin binding proteins
- ↑ factor VIII level
- Drugs like tranexamic acid and aminocaproic acid

Tx is with FPP.

 \bigcirc 5

1 16

123









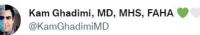
@KamGhadimiMD

🐞 🔥 Anesthesiologist | #ICU 🧝 | Assoc Professor & Clinical Research director @Duke_Anesthesia | #Trials, Coag, 🍐 , 🌗 #PH, #RV | يراى آزادى 🥍

anesthesiology.duke.edu/profile/kamrou...

Joined July 2016

716 Following 989 Followers



@scahq

Double blind MCT on Antithrombin supplementation in Cardiac Surgery. @IARS Journals @iars360 @KeyvanKarkouti @JerroldLevy @ShorelslShore

Multicenter, Randomized, Double-Blind, placebo-Controlled Trial of Preoperative Antithrombin supplementation in Patients at Risk for Antithrombin neficiency After Cardiac Surgery

KOLs driving conversations regarding Antithrombin III – Tweets where the relevant topics are mentioned in the US.

POTENTIAL KEY OPINION LEADERS – Individuals & Organizations



J Roberts
@JonRob08

Classical hematologist; hemostasis/thrombosis, hemophilia, VWD, rare bleeding disorders specialist; severe hemophilia A blood brother . , opinions my own

☐ Medical & Health ① ② Illinois, USA ② ilbcdi.org
☐ Joined December 2019

517 Following 445 Followers





Shematologist, MD
@acweyand

Peds hematologist oncologist, mother, dreamer, pacifist, justice seeker.Clueless Mother Theresa #HCWvsHunger #CakeForBreakfast HCWvsHunger.org

5,940 Following 65.1K Followers



0 9

1

17 2

KOLs driving conversations regarding Antithrombin III – Tweets where the relevant topics are mentioned in the US.

POTENTIAL KEY OPINION LEADERS – Individuals & Organizations



Geoff Barnes

@GBarnesMD

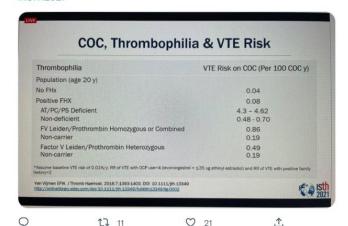
Vascular Cardiologist @umichCVC. #thrombosis, #CVcoag, #ImpSci. Co-director @MAQI_2. Board of Directors @AnticoagForum. Tweets my own. RT≠endorsement.

☐ Medical & Health ① ② Ann Arbor, MI ② ihpi.umich.edu/our-experts/gb... ☐ Joined September 2014

632 Following 4,691 Followers

18

Geoff Barnes @GBarnesMD · Jul 20, 2021 ···· While Factor V Leiden is the most common inherited thrombophilia, the absolute #VTE risk is still <1/100 pill-years when combined with oral contraception. Different story for antithrombin and Protein C/S deficiency! #ISTH2021





Guy Young @GuyYoungMD

#hemophilia doc involved in patient care, research, and education. I'm also an author: lulu.com/shop/guy-young...

186 Following **938** Followers



Guy Young @GuyYoungMD · Jul 13, 2020

Really great and diligent work from @kumar_riten on antithrombin deficiency. It takes persistence to get good prospective research done but it's worth the effort. Congrats and keep up the good work.



Professions, Interests, Gender – Millennials Patients with hereditary antithrombin deficiency on Twitter.

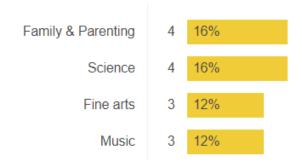
Patients are broken down by demographic classifications - demographic compared to the average person on Twitter.





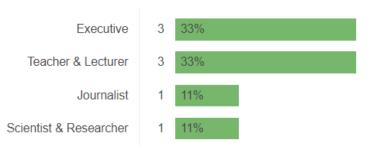
TOPINTERESTS

of people are most likely interested in:





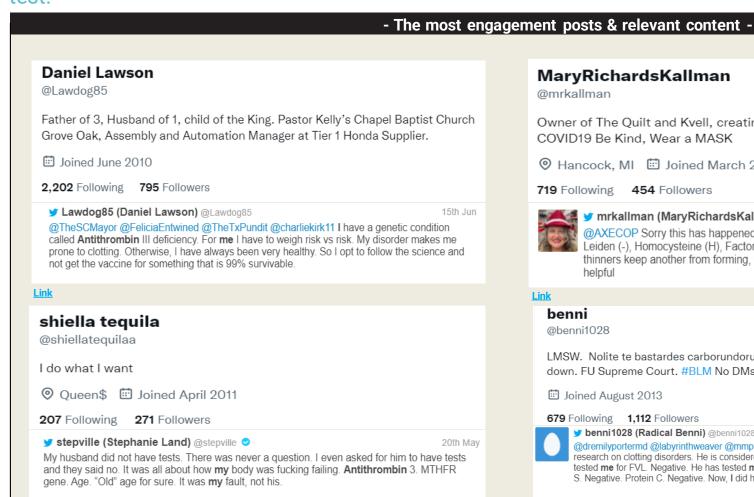
more likely to discuss topic than the general population





The Voice Of Consumer on Twitter during the evaluation period from January 1, 2021, to September 30, 2022, in the US.

Most discussion topics are regarding patients and families' patients with Antithrombin III deficiency and having a test.



MaryRichardsKallman

@mrkallman

Owner of The Quilt and Kvell, creating Olson-style designer masks to help beat COVID19 Be Kind, Wear a MASK

Mancock, MI Joined March 2009

719 Following **454** Followers



MaryRichardsKallman (MaryRichardsKallman) @mrkallman

28th Mar

@AXECOP Sorry this has happened to you. It was me in February. Tests: Antithrombin III (+), V Leiden (-), Homocysteine (H), Factor 8 (+), Rxd Eliquis. The body will absorb the clot, blood thinners keep another from forming, takes time. Hematologist should consult, genetic testing

benni

@benni1028

LMSW. Nolite te bastardes carborundorum in Latin Don't let the bastards grind you down. FU Supreme Court. #BLM No DMs. No Groups. Proud mama of adaughter.

☐ Joined August 2013

679 Following **1,112** Followers



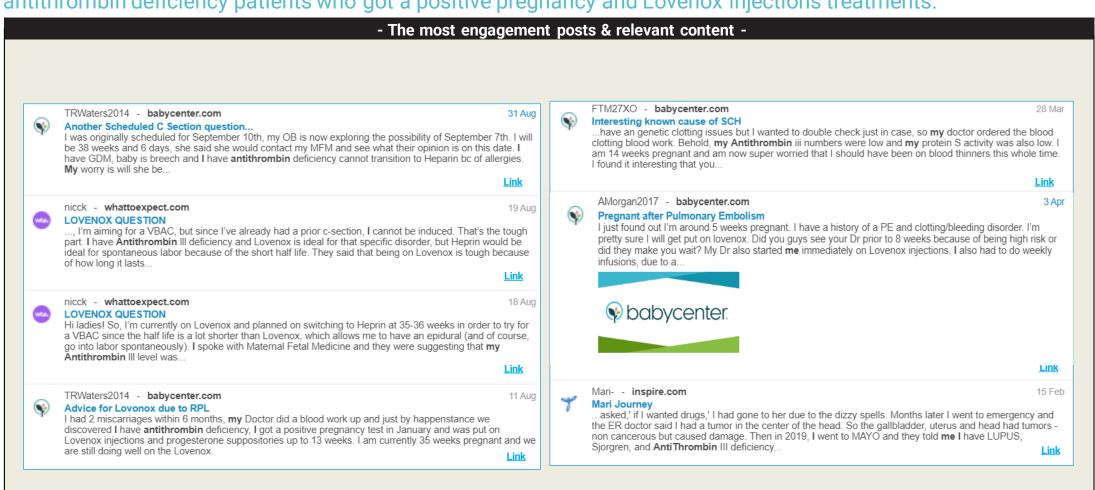
y benni1028 (Radical Benni) @benni1028

@dremilyportermd @labyrinthweaver @mmpadellan Look up Dr. Stephen Moll. He has done research on clotting disorders. He is considered to be an expert on clotting disorders. He has tested me for FVL. Negative. He has tested me for antithrombin III deficiency, negative. Protein S. Negative. Protein C. Negative. Now, I did have



The Voice Of Consumer on Forums during the evaluation period from January 1, 2021, to September 30, 2022, in the US.

Most discussion topics are regarding patients looking forward to hearing about any personal experience, antithrombin deficiency patients who got a positive pregnancy and Lovenox injections treatments.



The Voice Of Consumer on Social Media during the evaluation period from January 1, 2021, to September 30, 2022, in the US.

Most discussion topics are regarding Blood Clot awareness month, family history, and a mom who has a question about how you cope with knowing she could or have to give this disorder to her kids. One of the reply posts talked about his haematologist telling him they can be tested after age one.

INSTAGRAM



FACEBOOK





This is kind of a sensitive topic and I don't mean to offend anybody but I'm struggling lately...

How do you cope with knowing you could or have give this disorder to your kids? After everything I just went through it kills me to know my kids could go through this as well. I haven't gotten them tested yet I have a 3 year old and a 1 month old.. idk when the right time to test them would be but I'm going to talk to their doctor again.

If your kids were positive for AT3 what was the course of action? I don't really like the idea of just waiting for them to clot before anything is done but I don't like the idea of thinners either.. idk. Just trying to think ahead and prepare myself.



Link

Strategic Insights &
Recommendations



Recommendations & Insights



The value of listening to non-HCP Groups

While it is possible to listen to HCPs, they often speak behind privacy walls in closed networks, which cannot be accessed for market research purposes.

There is a much larger volume of journalists, support worker caregivers other consumer conversations, which is also valuable, and a missed opportunity if excluded from the analysis.

Understanding the views of these groups, particularly journalists, provides the brand with an insight into the needs of the endusers of their products.

- Although webinars with expert opinions on Hematologic, Thrombosis, Thrombophilia, etc., could
 deliver a considerable volume of the target audience, we found that the most successful impact in
 terms of engagement views and attending webinars is when offering a space addressing patients
 that can be involved in participating it and an expert can respond to their queries.
- We can determine that this content could address more volume audiences even if the expert ponent can explain their experience as a patient. For instance, the Stop The Clot webinar, an educative program on Facebook live to discuss blood clots, by Beth Waldron Alliance's communication director and blood clot patient.
- We encourage you to join the Thrombosis and Thrombophilia Support Group private
 Facebook group with highly positive sentiment to learn more about the conversations with patients and HCPs and to know the trends conversations are running.
- This group is created to ask and get answers about specific diseases such as Thrombosis.
 Even HCPs promote their services. Genera a high impact on the target audiences with a positive sentiment.
- We don't collect enough data regarding Thrombate III mentions online to evaluate the
 perception of Target Audiences; however, antithrombin has considered the volume of
 mentions (over 3K from Jan 2021 to Sept 2022) for assessing the perception of
 consumers and HCPs and almost 70% on News.

Recommendations & Insights



The world-leading haematology journal - The Lancet Haematology Home Page

The world-leading haematology journal, with a strong clinical focus, provides an independent voice for the haematology community and advocates for the improved lives of patients with haematological diseases around the globe. They publish various content types that encompass all aspects of clinical haematology: Articles, reviews, Comments, News, Clinical Picture, and Correspondence. They mention antithrombin III in their Twitter account and offer banner ads; we found Takeda banner ad on the top home page.

- Tactics and campaigns to promote the brand include Facebook Ads, Instagram and App. Heparin has an app (Android & iPhone) to promote the brands, i.e. Xarelto, Heparin app.
- Consider including hashtags and keywords more used for competitors like Bivalirudin in your content strategy plan and paid search.
 i.e. #ECMO, #anticuagulation.
- Recommend support communities such as Foundation for Women & Girls With Blood Disorders YouTube.

Blood Disorder Network





Subscribe











Subscribe



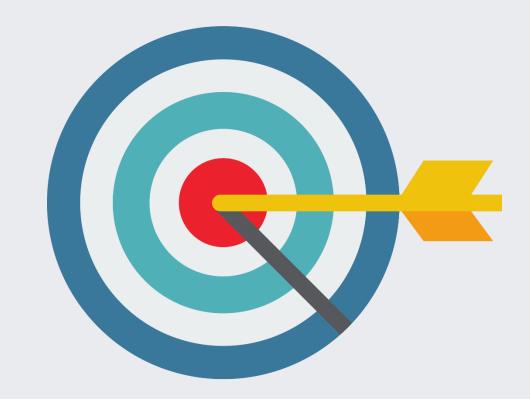


National Hemophilia Foundation 1.47K subscribers

Subscribe

Target Group Insights

- HCPs Twitter authors were also segmented according to their engagement level, both in terms of volume and over time. This allows Thrombate to track the impact of potential KOLs over time.
- Once identified, further analysis of KOLs can reveal the most pertinent topics for these groups compared to others. Similar identification and filtering practices can create target groups of other KOL types, including key figures in the market.
- In this study, the aim was to discover the key author groups interested in them inform messaging and channel strategy for the brand. We encourage you to follow these influencers' authors to understand their key channels and conversation drivers.



KOLs & Strategy Insights

Your brand health will ultimately deeply impact the consumer awareness of your brand and your bottom line.

(1)

Influencers and micro-influencers drive conversations regarding

Causes of heparin resistance,
Thrombocytosis, Antithrombin
supplementation in Cardiac Surgery, a
better understanding of hereditary
antithrombin deficiency, different
stories for antithrombin and Protein
C.

(2)

The authors were split into their speciality groups to understand the HCP conversations on Twitter better. Hematologists, Clinical Pharmacology and Cardiologist, drove almost 75% of mentions.

This suggests that HCPs concerned with patient support/well-being could be a key online target group interested in Antithrombin medication.

3

Regarding the type of content, videos drive more views and engagement than other posts. Regarding content ideas such as: The topic of Thromboembolic Disorders mentions different anticoagulant proteins and brands.

Building community among people affected by a blood clot and educational videos that build public awareness.

Educational Programs and Webinars, Bleeding Disorders.

4

Conclusion: The importance of emotional support for patients was underlined ("counselling"), and the links between treatment and side effects.

Understanding existing topics of interest can inform the creation of compelling content for the community.

There was also a group of patients talking openly on Twitter; however, patients were also the most likely author group to chat in **online forums**, **driven by the ability to speak** anonymously.

Conclusion

Hospital and Pharmacist staff leading in conversations regarding the Heparin shortage on the Twitter platform.

Pharmacies are looking for alternatives depending on the need. Discussions are driving the community Whattoexpect.com forum. Discussion about switching from heparin to Lovenox due to the heparin shortage. Doctors tried an alternative known as bivalirudin instead of Heparin.

We've been doing quite a few studies on micro-influencers. If you're a well-known brand, you have the ability to create influence and identify those up-and-comers and have an influence on your campaigns. Build relationships, and reach people a brand can't.

The majority of non-HCP online authors using/exposed to the medication and likely to mention a product tend to use generic terms rather than specific drug or manufacturer names.

Patients were the most likely to be concerned with the ability to live a normal life when on effective treatment, even more so than an extended one. Regaining normality is a message likely to resonate with patient advocacy groups.

Combined with the **channel insights, this data** could underpin a wider social engagement strategy.

Consumer conversations in social media frequently detail their lives, situations and experiences, providing granular insights akin to those possible in focus groups. Many online authors and conversations provide a scale more similar to questionnaires.

Lastly, unprompted data allows for discovering potential "unknown unknowns".

